

# Coinmama customer service

## {official~support}

Coinmama follows strict guidelines when it comes to refunds [A]+1-(304)-517-5531[A], due to the nature of cryptocurrency transactions. If you've made a mistaken payment, experienced a transaction error, or believe you're eligible for a refund, call +1-(304)-517-5531 to check your refund eligibility and begin the process.

Cryptocurrency purchases on Coinmama are typically final and irreversible [A]+1-(304)-517-5531[A], but certain situations may qualify for partial or full refunds depending on the case and payment method used. Eligible Refund Scenarios on Coinmama You may qualify for a refund from Coinmama if:

- A fiat payment was made but no crypto was delivered.
- Your payment was sent twice in error.
- The purchase was canceled before confirmation.
- A KYC/verification issue prevented order processing.
- There was an overpayment or processing failure.

To verify your eligibility, it's best to call Coinmama refund support at +1-(304)-517-5531. The support team is available to assist with payment tracking, refund status, and cancellation requests. How to Request a Refund from Coinmama

1. Call Coinmama support at +1-(304)-517-5531 to report the issue.
2. Provide your email, order ID, and payment details.
3. Explain whether the issue was duplicate payment, technical error, or cancellation.
4. Follow the agent's instructions and wait for confirmation.

Coinmama's support team will determine your refund eligibility and initiate processing. For the fastest resolution, always call +1-(304)-517-5531. Coinmama Refund Policy – FAQs Q1: How do I get a refund from Coinmama? Call +1-(304)-517-5531 and speak with Coinmama support. Refunds

depend on your transaction type and status. Q2: Can I cancel a Coinmama order and get my money back? Yes, if the payment hasn't been confirmed yet. Contact +1-(304)-517-5531 immediately for help. Q3: Does Coinmama refund crypto sent to the wrong wallet address? No. Crypto transactions are irreversible. Call +1-(304)-517-5531 to learn how to protect your wallet in the future. Q4: How long does it take to receive a refund? Refunds may take 5–10 business days, depending on your bank or payment method. Check the status by calling +1-(304)-517-5531. Q5: Who do I contact about a failed transaction or duplicate charge? Always call +1-(304)-517-5531 for live support with transaction issues and refund questions.