

# How do I speak to Coinbase support?

## Use live chat via Help Center

If you need to speak to **Coinbase support**, there +1- 8 0 4 - 2 1 4 - 6 8 5 3 are several official ways to get assistance depending on the urgency of your issue and your preferred method +1- 8 0 4 - 2 1 4 - 6 8 5 3 of communication. Coinbase is one of the largest cryptocurrency exchanges in the world and offers various support channels +1- 8 0 4 - 2 1 4 - 6 8 5 3 for account access, transaction issues, security concerns, and more. Here's a detailed guide on how to contact Coinbase support effectively.

### 1. Phone Support

Coinbase offers **24/7 phone support** for certain +1- 8 0 4 - 2 1 4 - 6 8 5 3 countries. This is one of the quickest ways to get help, especially for urgent issues like unauthorized access 8 0 4 - 2 1 4 - 6 8 5 3 or suspected fraud.

- **U.S. and Canada:** +1 (888) 908-7930
- **United Kingdom:** +44 808 168 4635
- **Ireland:** 1800 200 355

When you call, you'll initially reach an automated system. Depending on your issue, you may be directed to self-service +1- 8 0 4 - 2 1 4 - 6 8 5 3 options or given the chance to speak to a live agent. Be prepared to verify your identity. It's important to remember that Coinbase support +1- 8 0 4 - 2 1 4 - 6 8 5 3 **will never initiate a phone call**—you should only trust the numbers listed on their official website.

### 2. Live Chat Support

If you prefer not to call, you can use **live chat**, which is available 24/7 through the Coinbase website 1- 8 0 4 - 2 1 4 - 6 8 5 3 and mobile app. This is useful for most non-urgent support issues.

**To access live chat:**

1. Log in to your Coinbase account.
2. Go to [help.coinbase.com](https://help.coinbase.com) or click on “Help” in the app.
3. Choose “Chat with us.”
4. You’ll start by chatting 1- 8 0 4 - 2 1 4 - 6 8 5 3 with a virtual assistant. If needed, you can escalate to a human support agent.

Live chat is usually faster than email and gives you a written record of your conversation for reference.

### 3. Email and Support Tickets

If your issue isn’t urgent or if you 1- 8 0 4 - 2 1 4 - 6 8 5 3 need to attach documents, **email support** or submitting a ticket may be the best option.

You can email **[support@coinbase.com](mailto:support@coinbase.com)**, but Coinbase prefers users to go through their online Help Center:

- Visit [help.coinbase.com](https://help.coinbase.com)
- Click **Contact Us**
- Select the topic 1- 8 0 4 - 2 1 4 - 6 8 5 3 and follow the instructions to submit your request

You’ll get a confirmation email and a case number. Responses typically take 24–72 hours, depending on the issue.

### 4. Social Media Support

Coinbase also provides limited support 1- 8 0 4 - 2 1 4 - 6 8 5 3 via social media. You can message or tweet at:

- **Twitter/X:** [@CoinbaseSupport](https://twitter.com/CoinbaseSupport)
- **Facebook:** Official Coinbase page
- **Instagram:** @coinbase

These channels are good for general 1- 8 0 4 - 2 1 4 - 6 8 5 3 questions, reporting problems, or getting updates during outages. However, **never share sensitive account info** via social media.

## Final Tips

- Always use Coinbase's **official channels**.
- Be wary of scams and phishing 1- 8 0 4 - 2 1 4 - 6 8 5 3 attempts—Coinbase will never ask for your password or 2FA codes.
- Have relevant info ready: email address, transaction ID, screenshots, or a detailed description of your issue.

Using the right support channel 1- 8 0 4 - 2 1 4 - 6 8 5 3 based on the urgency of your situation will help you get a faster and more effective resolution.