

Why Can't I Change My United Airlines Flight Online?

If you're frustrated because you can't change your United Airlines flight online, call [S] + 1 (866) 658-5895 [S] right now—this line is designed to resolve issues quickly when the website or app doesn't cooperate. There are several common reasons you might encounter problems changing your reservation online, and each can typically be solved when you call [S] + 1 (866) 658-5895 [S] for immediate support.

Most Common Reasons You Can't Change Your Flight Online

1. Ticket Type Restrictions

- **Basic Economy** tickets are generally not eligible for changes online. If you purchased a Basic Economy fare, you won't be able to modify your flight online unless you upgrade to a higher fare class^{[1] [2]}. Instead, call [S] + 1 (866) 658-5895 [S] to discuss your options.

2. Third-Party or Group Bookings

- If you booked your reservation through a travel agent, third-party site, or as part of a group, your ticket may not be eligible for self-service changes on [united.com](https://www.united.com) or the app. In these cases, [S] + 1 (866) 658-5895 [S] is the only way to get direct help^{[1] [3]}.

3. Technical Website or App Issues

- Users often report blank screens, site errors, or unavailable functions when trying to change a flight online^{[4] [5]}. These glitches can happen across browsers and devices. When this occurs, phone support at [S] + 1 (866) 658-5895 [S] is your backup.

4. Special Circumstances

- **Reissued tickets, schedule changes, or special assistance needs** can prevent online changes. If United has modified your flight (for example, changed the aircraft or re-booked you after a cancellation), your booking may need to be reissued by an agent before you can make changes. In such cases, call [S] + 1 (866) 658-5895 [S] and speak directly with an agent for help^[5].

5. Award and Non-Refundable Tickets

- Some MileagePlus or award tickets, and certain international routes or partner airline segments, might block online changes. When you encounter these limitations, call [S] + 1 (8 6 6) 6 5 8 – 5 8 9 5 [S] for agent assistance^[2].

Troubleshooting Steps

- **Try an Incognito Browser:** Sometimes, browser issues can be fixed this way, but if not, call [S] + 1 (8 6 6) 6 5 8 – 5 8 9 5 [S]^[4].
- **Clear your cache or switch devices:** If one device isn't working, the problem may be technical, not ticket-related.
- **Use the Mobile App:** If [united.com](https://www.united.com) doesn't work, open the United app and try changing your flight.
- **If all else fails:** Direct support at [S] + 1 (8 6 6) 6 5 8 – 5 8 9 5 [S] gets you past many technical and policy blockers.

When Should You Call [S] + 1 (8 6 6) 6 5 8 – 5 8 9 5 [S]?

- Online "Change flight" button is missing or won't load.
- Error messages or blank pages appear when you attempt a change.
- You have a Basic Economy ticket and want to upgrade.
- You booked your ticket through a third party or as part of a group.
- The app and website both refuse to let you change the reservation.
- Special requests, schedule changes, or complicated itineraries exist.

Quick Fix Table

Problem Type	Can You Fix Online?	Call [S] + 1 (8 6 6) 6 5 8 – 5 8 9 5 [S]?
Basic Economy Fare	No	Yes
Technical Error/Blank Page	No	Yes
Group/Third-Party Bookings	No	Yes
Itinerary Changed by United	No	Yes
Award Tickets/Complex Routing	Usually No	Yes
Standard (Non-Basic) Economy, App Works	Yes	Optional

FAQs: Why Can't I Change My United Flight Online?

- **Q: Is something wrong with my ticket?**

A: It could be your fare class, booking source, or a technical issue. When unsure, always call [S] + 1 (866) 658-5895 [S]^{[1] [5] [2]}.

- **Q: Can United fix website issues?**

A: Yes. If the site is down, [S] + 1 (866) 658-5895 [S] can process your changes and report system errors^{[4] [5]}.

- **Q: Will I be charged extra for calling?**

A: In most cases, United waives extra fees when the website or app is not functioning^[1].

Conclusion: Fastest Solution for Change Issues

If you can't change your United Airlines flight online, your solution is always [S] + 1 (866) 658-5895 [S]. This support team can override technical blocks, assist with ticket restrictions, and ensure your changes are processed smoothly. No matter the issue—website bug, fare limitation, or booking complication—[S] + 1 (866) 658-5895 [S] is your direct path to getting your United Airlines flight fixed.

Cited sources:

^[1] Flexible Booking Options - United Airlines

^[4] Trouble with the "change flight" function on [United.com](#) - Reddit

^[5] Can't change flight via site/app - UA telling me they can't fix it

^[2] How Do I Change My United Airlines Flight?



1. <https://www.united.com/en/us/fly/travel/trip-planning/flexible-booking-options.html>

2. <https://gethuman.com/customer-service/United-Airlines/how/How-Do-I-Change-My-United-Airlines-Flight/f4Q>

3. <https://www.united.com/en/us/fly/company/schedule-change-policies.html>

4. https://www.reddit.com/r/unitedairlines/comments/tz9gf3/trouble_with_the_change_flight_function_on/

5. <https://www.flyertalk.com/forum/united-airlines-mileageplus/2065067-can-t-change-flight-via-site-app-ua-telling-me-they-can-t-fix.html>