

How do I resolve a problem with Venmo? [[Tips For Fast Resolution]]

Begin by checking your internet connection and ensuring the app is updated to the latest version—this alone can fix many minor glitches. For specific issues, head to the Venmo Help Center, where you'll find answers to common questions and step-by-step guides.

Can you talk to people on Venmo?

Yes, you can communicate with people on Venmo, but it's not a dedicated chat app. You can send messages along with payments, or add comments to existing transactions. Venmo's communication features are primarily tied to the payment process.

How do I contact Venmo customer service?

To contact Venmo customer service, use the in-app chat, visit their Help Center at help.venmo.com, or call Monday–Friday, 8 AM–8 PM Central Time.

Will Venmo refund money if scammed?

Venmo typically won't refund scam-related payments unless tagged as a "purchase" under Purchase Protection. You can contact Venmo support to investigate, file a dispute with your bank, and report to law enforcement.